

**GLENBEIGH CONSTRUCTION Ltd**

**QUALITY POLICY**

**Our Business**

Glenbeigh Construction Ltd. was established in 1985 and has over 25 years experience in commercial, refurbishment, fit-out, new build management and construction works as well as bespoke System Building. We are a progressive and market leading innovative company with a reputation founded on the quality of our end product and responsiveness to our clients tailored needs.

**Our Core Principles**

Our overall objective is to carry out all works in accordance with industry standards, client contractual requirements, within budget and in the agreed time frame allocated. We pride ourselves on our list of repeat business customers in both private and public sectors, thus providing sustainability and predictability to our business and delivering competitiveness and certainty to our customers who, like us, maintain focus on a successful end product.

**Our Staff and Customers**

Our activities are managed by experienced and trained personnel, who receive support from management in order to fulfil their responsibilities towards good quality workmanship and achievement of objectives and targets. The Senior Management Team are committed to staff development through a programme of Continuous Professional Development (CPD).

**Quality Management**

We have implemented a Quality Management System in accordance with the requirements of ISO 9001:2008 as part of our Integrated Management System and aim to achieve the following objectives:

- To implement systems and procedures to facilitate continual improvement.
- To ensure that we continue to be customer focused and respond to the needs and expectations of our customers.
- To fulfill the Glenbeigh Construction Ltd objectives and targets we aim to:
  - The delivery of Quality products,
  - Celerity in construction processes,
  - The development of innovative techniques,
  - The delivery of an end products tailored to meet clients' needs,
- To ensure that we maintain a well trained and customer focused workforce that continue to deliver projects on time and within budget.
- To ensure that this policy is understood, implemented and maintained by all persons working for and on behalf of Glenbeigh Construction Ltd.
- To publish the Quality Policy internally, by communication to all staff and posting the policy on our web site, and externally to all interested parties on request



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Frank Doolan  
Managing Director  
November 2013